

Notice to Customers



DP World Industrial Action

Dear Valued Customer,

Please be advised DP World have announced further Protected Industrial Action at all terminals as follows.

SYDNEY

- **From 4 August to 1 September**, work **stoppage for 1 hour per shift**, at 05:00, 13:00, and 21:00 every day.
- All terminal operations will be stopped during these hours.
- Work restrictions apply.

MELBOURNE

- **Since 21 July, 2 hour work stoppages** have applied at 05:00, 13:00 and 21:00 daily.
- **Effective 8 August** – these stoppages will be replaced by **2 hour work stoppages** at 04:00, 12:00 and 14:00 daily.
- All terminal operations will be stopped during these hours.
- Work restrictions apply

BRISBANE

- **Since 21 July, work stoppage for 1 hour per shift**, at 06:00, 14:00 and 22:00 every day.
- **On 7 August** (and **each successive Friday**), **work stoppages of 24 hours**, starting from 07:00 and finishing at 07:00 the following morning.
- Vessel operations and non-automated yard operations will be stopped during these hours.
- Landside receipt and delivery operations to the automated modules will continue as normal between 07:00-15:00 hours (day shift) and then stop from 15:00 Friday 7 August until 07:00 Saturday 8 August.
- Work restrictions apply.

Since our previous advice of 28 July, we regret the Maritime Union of Australia (MUA) has given further notice to DP World Australia (DPWA) of Protected Industrial Action (PIA) at DPWA terminals, encompassing work restrictions and additional stoppages.

The effect of the work restrictions varies across terminal and includes various bans on employees working in tasks above their normal grade, overtime, shift extensions, accepting late call-ins and ceasing advanced or delayed start times.

DPWA management regrets the impact this has on our customers' business and we appreciate your patience. We remain committed to reaching a new Enterprise Agreement that delivers improved productivity, and we will keep you updated as we progress.

Notice to Customers

This may compound the vessel delays already caused by berth congestion.

We will keep you updated as further news comes to hand.

Yours Faithfully,

Seaway Agencies Pty. Ltd.,
As agents only, for and on behalf of T.S. Lines Ltd

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